

Overview

- → Mature and robust small business (WOSB and SDB) located in Tampa Bay, Florida's 10th Congressional District
- → Develop organic products and excel in build-to-spec work for turnkey design, test, and production deliveries
- → Product focus is on Power Conversion and Power Management and Distribution products; and Remote Ground Sensors and Embedded Sensors
- → Successful SBIR/STTR R&D participant since 1998. 14 Phase I and 9 Phase II projects with 7 Phase III transitions thus far













Jorge Scientific, Inc.







Raytheon

























GENERAL DYNAMICS



Products & Services

- → Integrated Power Supplies
- → Power Distribution & Management Assemblies
- → Small Sensor Nodes & Embedded Sensors Networks
- → Box Builds, Electronic Modules, Electro-Mechanical Assemblies
- Custom Vehicle/Shelter
 Integration and Installation
- Custom Ground Support Equipment
- → Special Test Equipment, Custom Factory Testers

















Shelter Integration



Platform Integration



Win # 1 – AS9100 in 3 Months

- → Metrics Before: Fully Compliant ISO 9000 System
- → After: Integrated 20 new AS9100 and 18 new SEA Documents
- → Achieved through GAP Analysis & Process
- → One Quality System incorporating ISO, AS9100 based on Lean Principles
- → Well planned integration with employee involvement
- → Products to the market faster



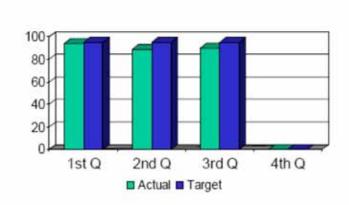
Win #2 – Leadership & Culture

- → Before: Corporate Scorecards
- → After: Personal Scorecards measuring accountability
- Incorporates three business and one training goals reviewed weekly
- → Everyone drives toward same goals broken out in a way that individual can improve
- → Developing sense of employee accountability
- → Improved customer satisfaction

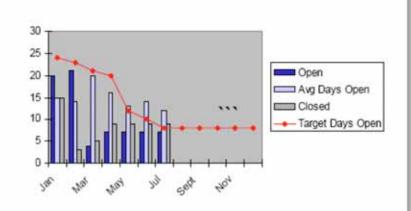


Balanced Scorecard, Quality

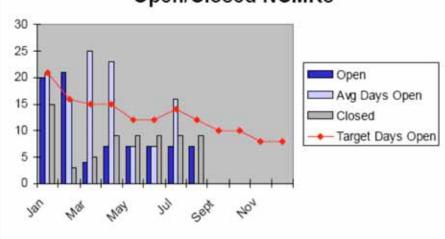




Open/Closed PCARs

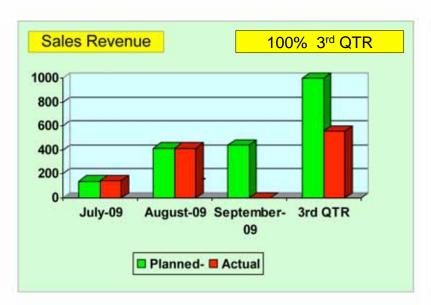


Open/Closed NCMRs



TRAINING	PLANNED HOURS	ACTUAL HOURS
RFQ/101	2	0
Basis Of Estimate	2	2
Sim. Eng	2	0
Product Train/Power & Sensors	8	0
Contract Review	2	2

Balanced Scorecard, Engineering

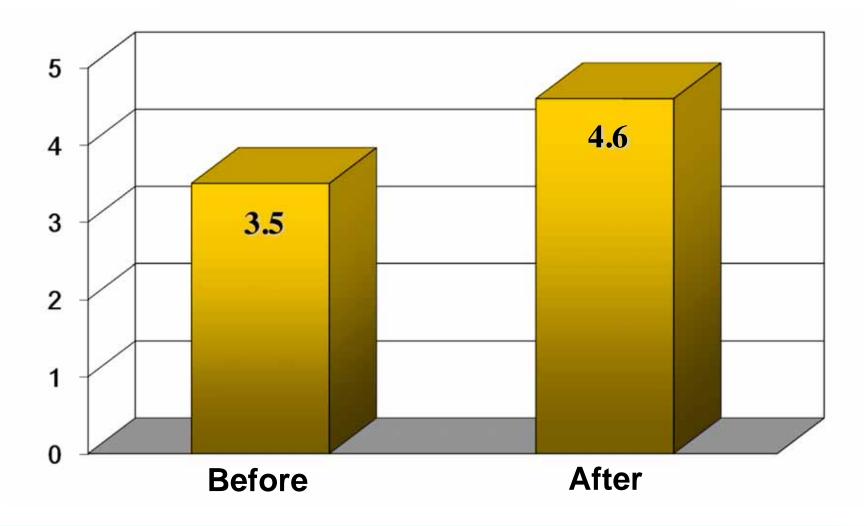






Training	100 %	100 % Complete	
Training	Planned Hours.	Actual Hours	
Risk Management	4	4	

Customer Satisfaction





2009 Results

- → Maintained 2008 revenue in a down economy
- → Improved profitability .5%
- → Improved on time delivery 10%
- → Improved customer satisfaction 31%



Thank You



2904 44th Avenue North St. Petersburg, FL 33714 (727) 547-9799 Main (727) 541-8822 Fax

Dr. Nancy Crews President (727) 547-9799 Ext 1801 (727) 541-8822 Fax Fred Munro Vice President (727) 547-9799 Ext 1806 (727) 541-8822 Fax

www.custom-mfg-eng.com

